Technical Support

Patrons with issues printing, or using other UCSB Library services should notify Library staff at the Information Desk.

Library Employees can contact the Campus IT Service Desk to initiate all technical support:
Phone: (805) 893-5000
Self-Service: Go to etsc.ucsb.edu and log in with your Connect/Gmail/UCSBNet Credentials.
Email: Staff can also email the address posted on the Library IT Services Home Page.

Support will be escalated as needed to the appropriate Library IT unit(s).

This Wiki space is intended for documentation that needs to be visible to the public as well as staff; no Library wiki permissions are required to view.

Most staff-specific IT documents are located in the space "Library IT Services Home".

Instructional Spaces and Conference Rooms
• Browse by Component
• Room 1312
• Room 1506 - Presentation Practice Room
• Room 1575

Reset Your Library Active Directory Password