This Month’s UC Core Competency Theme = COMMUNICATION

LIBRARY

WEEKLY WEBCAST SPOTLIGHT

Taking the Difficult out of Your Difficult People
(yes, it takes communicating!)

Weds Feb 28 / 11am-12pm / 2511

Difficult people...does it sometimes seem they’re everywhere you turn? Co-workers, customers, managers…any of them can be challenging at times. Most of us are pretty quick to decide someone else is difficult – and may register surprise when anyone suggests that we are being difficult.

Fact is, many times the problem isn’t so much that another person is “difficult,” rather they just don’t see things the same way we do, or maybe they approach things differently. The result is that we experience difficult interactions with them.

What if we could slow down our reactions to a person perceived as difficult, and take time to think about what’s really going on, then choose our response so we can bring about a desired outcome?

At the conclusion of this webinar, participants will be able to:

• Identify whether someone is “difficult,” or just seeing things differently
• Better understand what’s going on when others seem “difficult”
• Recognize their own contribution to difficult interactions
• Slow down emotional reactions which set off difficult interactions

CAMPUS

Mental Health Forum: Negotiating the Work/Life Balance with your Supervisor

The Healthy Campus Network is an effort of President Napolitano’s UC Global Food Initiative and we would like to invite you to our up and coming Mental Health Forum for students, faculty and staff.

Mental Health Forum: Negotiating the Work/Life Balance with your Supervisor

Having a healthy Work/Life balance is key not just for your personal life, but your career as well. A healthy work/life balance prevents burn out and leads to higher achievement at work. Our supervisors are not psychic, however. They won’t just know what we need to achieve a healthy work/life balance. Staff and student employees have to communicate what we need to our supervisors, and why we need it. This panel will discuss the basics of preparing for and having those conversations.

Wednesday February 28th, 11am-12pm, McCune Conference Room (6th Floor HSSB)

For more information about the HCN Steering Committee

ACADEMIC LIBRARIES

Library Instruction West 2018

JULY 19 & 20, 2018 / Grand Junction, CO

https://libraryinstructionwest.weebly.com/

• Also, note this great page, with a call for hosts for 2020! (Feel free to be in touch with me, or Dale Larsen (2016 chair at U of Utah) with questions, etc.)

Expenses:

• $55/night housing with linens (we suggest arriving Wednesday 7/18; highly recommend our campus housing, unless you’re planning to drive - summer is hot and hotels are far enough that...it could get sweaty. Up to you!)
• $200 registration (cap.: 250)
• $40 preconference (cap.: TBD soon!)

We are planning to cover most meals for you! The meals we are covering are:

• Mix & Mingle welcome event Weds night (7/18)
• All day Thurs & Fri (breakfast, snack, lunch, snack) (7/19 & 7/20)
• Thursday evening dinner event

• Additionally, we plan to have two optional excursions to help you get some more local scene and flavor! These are:
  • Fri night (7/20): Winery/Brewery tour ($35/person: cap.: 35)
    • Includes travel charcuterie!
  • Saturday (7/21): Early morning hike in the CO
• Maintain control of an interaction by managing their own behavior.

Register here: http://tinyurl.com/ycumrj9x

A Closer Look: Getting To Know Your Library: Content Management Services (CMS)

- Location - 1575
- Tuesday, March 6th, 1-2pm
- Thursday, March 8, 11-12pm

Sign up here: http://tinyurl.com/ya9gvbmk

Who should attend? Everyone! Including Student Assistants!

Want to participate in YOUR department's presentation? Reach out to your Department Head for more information.

UP NEXT!!! ARMS: Acquisitions and Resource Management Services

MOVING INTO MARCH: UC CORE COMPETENCY DIVERSITY & INCLUSION

Week of March 5-9

• Facilitating Constructive Contributions: Dealing with Difficult Behaviors; Helping People Share from a Better Place - Weds Mar 7, 12-1pm (Part 2 of the facilitating series - live webinar)

Week of March 12-16 (dead week)

• Managing Microaggressions in the Workplace , Mon Mar 12, 1-2pm / 2511 (Ryan, Brandyn)
• Microaggressions in Academic Libraries - CSU Northridge Guest Researchers, Ahmed Alwan and Eric Garcia - Thurs Mar 15, 1-3pm / 1575

Week of March 19-23 (finals week)

• Campus Panel Discussion on Microaggressions, Weds Mar 21,

Food, Nutrition, and Basic Skills Workshop: Food Waste 101

Looking to save money on groceries while preventing food waste at home? We’ll be going over ways to shop based on your eating habits, use all your food in the most efficient way, and prevent you from throwing away any food. Join us on Monday, February 26th from 12-1 PM at the SRB Multi-Purpose Room!

2017-2018 Staff Citation of Excellence Awards Program

At this time only policy-covered contract and career Professional and Support Staff (PSS) employees and career CX represented employees not on probationary status are eligible to be nominated for this award. We encourage you to review the award guidelines and to check with the Business Officer in your department to verify the eligibility of a staff member.

Guidelines for the nomination as well as the nomination form can be found on the Staff Assembly website http://www.staffassembly.usc.edu/staff-awards.

Any UCSB faculty, academic, management, or staff member may submit a nomination, along with one endorsement letter. Students are not eligible to nominate or submit endorsement letters. A selection committee of staff members will review the nominations and choose this year's recipients.

Ten awards will be made; each recipient will receive $500 and a plaque. Presentation of awards will be made during the Staff Celebration Week Luncheon.

Call for papers at IFLA in Kuala Lumpur

The IFLA Professional Units have issued calls for papers for the program for the 2018 IFLA World Library and Information Congress in Kuala Lumpur, Malaysia, August 24–30. They are collected on this page. The deadlines for proposals extend through March 18, depending on the unit. ALA members can use the ALA IFLA member code US-0002 to register or the meeting at the IFLA member rate....

International Federation of Library Associations and Institutions

Linking spaces to content in 21st-century libraries

National Monument ($15/person; cap.: 28) with the CMU Outdoor Club

• Includes breakfast!

Did you submit a proposal? Sitting on pins and needles?

• The good news is: You made life difficult for the planners and their 30 or so volunteer reviewers. WOO F!
• In terms of specifics: I just emailed the proposal submitter’s email address.

Thank you for reading and, as ever, any questions: libraryinstructionwest@gmail.com
SAVE THE DATE: Design Thinking: How Librarians Are Incorporating It Into Their Practice (Library 2.018 Virtual Conference)

The design thinking process can be used to develop better programs, services, spaces, and systems at your library.

**Thursday, March 8th, from 12:00 - 3:00 pm** US-Pacific Daylight Time will be streaming in 2511 for group viewing of selected sessions, which will be announced closer to the date.

There are multiple sessions in each time slot, so feel free to register yourself if you’d like more choice.

This event is being organized in partnership with Steven J. Bell, who will serve as moderator for the opening panel and as the closing keynote speaker.

When IDEO, a globally recognized design firm, partnered with the Chicago Public Library to create the *Design Thinking Toolkit for Libraries* it greatly demystified the design thinking process and gave the library community a resource to more easily implement a design challenge in their own organization. Design thinking is a process designers use to thoughtfully identify problems and then, using a team-based approach, develop prototypes useful for implementing an elegant solution. In response to the growing interest in design thinking, this event will provide attendees with both insights into the process and examples of how librarians are integrating it into their practice. If you’ve been hearing about design thinking and want to learn more about how you can develop and lead a design challenge at your library, this is your opportunity.

We invite all library professionals, employers, LIS students, and educators to provide input and participate this event.

Where can you find learning events?

**LIBRARY-RELATED**

*mODE* (this!) weekly for upcoming library-wide learning events

*Online Webinars and Courses* monthly for upcoming online webcasts, workshops and courses.

**Learning & Growth CALENDAR** for

Joan K. Lippincott writes: “Content can seem largely invisible in 21st-century academic libraries. Books and print journals are often hidden away on the unrenovated upper floors of the library building and are unseen when people enter the facility. The 1990s trends of content creation and collaborative learning led to some pervasive changes in library space configurations, but sometimes the emphasis on information got lost along the way. Here are ways libraries can show they are places that connect people with content: ...”

**Educause Review, Jan. 29**

**Overconfident Students, Dubious Employers**

A new study identifies the gaps between graduates’ views of their skills and the views of those who hire them.

**Earn an Instructional Design Certificate or Masters Online**

I'm currently teaching full-time for Cal State Fullerton's Master of Science in Instructional Design and Technology program (MSIDT). This is a really great program. It's completely online and students move through with a cohort, so it's a very supportive model that leads to incredible networking.

We are now offering an Instructional Design Certificate as well as a Masters. The certificate is only three classes (9 units). The certificate classes focus on designing and building online tutorials using Adobe Captivate. If you complete the certificate and want more, the units apply to the master's degree.

If you're interested, we've got a promotional video ([https://youtu.be/hAu_EI22gvA](https://youtu.be/hAu_EI22gvA)) and you can get all the details on our website - [http://ed.fullerton.edu/msidt/index.php](http://ed.fullerton.edu/msidt/index.php).

Let me know what questions you have! I love chatting about instructional design and our awesome program.

Lindsay O’Neill  
*Faculty, Master of Science in Instructional Design and Technology*
what’s coming up and available online ... this week or any week! This month or future months!

E-courses are listed “above the line” and webcasts are listed in Pacific Time.

- Click on the ‘Agenda’ tab (upper right) to create an easy-to-read listing by date.
- If you watch a free event, please let Margaret know so it can be added to your Training Transcript!
- If you are interested in attending a fee-based event, fill out a Learning & Growth form and get signatures – we may be able to support with funding.

Past Webcasts for library-purchased or -sponsored webcast recordings available on demand. Search the UCSB Library wiki blog by topic. Updated bi-weekly.

Database of on-demand webinars (link to Google Spreadsheet) from various external library webcast providers such as Florida State Libraries Webinars. Updated bi-monthly. Use CtrlF to open a search window.

OTHER LEARNING OPPORTUNITIES
lynda.com for thousands of video-based courses on topics beyond imagining! Check out the new Learning Paths, or just browse their library. Login from the UCSB HR page to gain FREE access from anywhere on any device!

Mindfulness Meditation
Every Tuesday 12:10-12:50 pm (3591C T&D Room) Come join in this program - no registration required.

Pathfinder Newsletter: UCPath to Go Live at UCSB September 2018

The Pathfinder Newsletter is your resource for information about the systemwide UCPath project at UCSB. Newsletters will be distributed via email, via campus mail, and posted on the UCPath website here: [http://www.ucpath.ucsb.edu/ucpath-ucsb/communications/pathfinder-newsletter]

UCSB’s target go-live date for UCPath is September 2018. The UCPath project affects every UCSB employee. Everyone has a role to play in a successful deployment.

In this issue of Pathfinder, you will find the answers to questions such as:

- What is UCPath?
- Why is UCPath a priority for the UC system?
- How can you prepare?

...and more!

Read the newsletter here: [http://www.ucpath.ucsb.edu/ucpath-ucsb/communications/pathfinder-newsletter]

Questions? Comments? Email ucpathhelp@ucsb.edu or visit ucpath.ucsb.edu

2017-18 Staff Sustainability Recognition Awards Program Nominations

The UCSB Chancellor’s Sustainability Committee is pleased to announce its
2017-18 Staff Sustainability Recognition Awards Program.

The purpose of the program is to acknowledge and celebrate outstanding achievements and meritorious service of career staff in the area of sustainability. One Staff award will be made to an individual and one Staff award will be made to a group during 2017-2018. The recipient(s) will receive $500 and a certificate to be awarded during the Staff Celebration Week Luncheon.

Criteria

Any UCSB faculty or staff member may submit a nomination for a current UCSB staff member or team (you may also self-nominate).

Please submit a nomination packet including: A letter of nomination not exceeding two pages in 12 pt. font, a letter of endorsement in support of the nomination not exceeding two pages in 12 pt. font, and the completed Nomination Form to jewel.snavely@ucsb.edu by 4:00 PM on Wednesday, February 28th, 2018. A selection committee will review the nominations and choose this year’s recipient. The nomination form can be found here.

At this time only policy-covered contract and career Professional and Support Staff (PSS) employees and career CX represented employees not on probationary status are eligible to be nominated for this award. Click here for full guidelines. We encourage you to check with the Business Officer in your department to verify the eligibility of a staff member.

Nominations are due 4:00 PM on Wednesday, February 28th, 2018.

2017-18 Faculty Outreach Grants (FOG)

The UCSB Chancellor’s Outreach Advisory Board (COAB), in conjunction with the Chancellor’s Office, the Office of the Executive Vice Chancellor and the Office of Education Partnerships, announces the 2017-18 Faculty Outreach Grants (FOG) program.

The deadline for the FOG proposals will be on Monday, April 16, 2018 at 5:00 PM (PDT).

We encourage proposals that address K-12 academic preparation and outreach needs from disciplines across the campus. Please access the current FOG guidelines for preparing a proposal at http://www.oep.ucsb.edu/programs/faculty_outreach_grants.

Consultation with the Office of Education Partnerships on program and evaluation design is required prior to proposal submission.
Please contact Lisa Rodriguez, Office of Education Partnerships, as soon as possible with any inquiries. She can be reached at: E-mail: lisa_rodriguez@ucsb.edu, Phone: 805-893-4873.

UCSB Cyber Security Tip of the Month - Data Privacy and You

All of us exist in digital form on the Internet. When you're online you leave a trail of "digital exhaust" in the form of cookies, GPS data, social network posts, browser searches, email exchanges, etc. Online services also share information. This means that companies you don't do business with may still have information about you. All online activity is documented, aggregated, and stored. Once you've released information online, there's no erasing it.

It is important to ensure that the digital "you" is aligned with what you intend to share. Staying conscious of your online presence will help you to protect your identity, finances, and reputation – both now and in the future! To learn more click or cut and paste any of the references below:

Data Privacy & You:
https://security.ucop.edu/resources/security-awareness/privacy-2018.html

UCSB Data Privacy:
http://www.policy.ucsb.edu/information-stewardship/information-practices/privacy-security

For additional cyber security information visit:
https://security.ucsb.edu
https://security.ucop.edu

This tip is brought to you by your UCSB Cyber Security Awareness Team

Thank you for reading this week’s mODE. Please contact Margaret Driscoll or Kristy Stahl with any suggestions or questions.