

#### Q 14 - STUDENT ASSISTANTS ENJOY THE MOST:

- flexible schedule
- The flexibility, at least from my department, because as a full-time student with 2 internships it's nice to have a say in my schedule. Also, the cool historic items house in SRC are fun to see.
- Environment
- I most enjoy being able to study while I work
- doing my job
- relaxed atmosphere and the job is (more often than not) easy to handle
- interacting with customers
- I most enjoy the flexible hours
- The people
- relaxed atmosphere
- I feel comfortable here! I spend a lot of time at the library so I feel at home
- The Quiet Atmosphere
- I like the staff
- flexible hours/friendly coworkers
- The hour is very flexible for my position
- I enjoy the people I work with
- Flexible hours
- My job allows me to do my homework/study
- I enjoy working on my own
- I enjoy the relaxing atmosphere of the library
- I enjoy having the opportunity to learn about services offered to students and I could enjoy morning shifts more
- the work is pretty independent and I can feel my skills growing weekly
- I enjoy the low-stress environment
- I like the flexible schedules
- flexibility
- I enjoy the warm, friendly and relaxing working atmosphere of the library.
- I enjoy the general atmosphere of working here, nothing ever really feels super stressful which is nice.
- I like the people I work with
- I like how calm the environment is
- the building operations work atmosphere
- I really appreciate how supportive and understanding my supervisors are! They are always willing to listen to student ideas and they make our work space very welcoming
- The interactions with patrons & fellow employees
- I enjoy my bosses and coworkers because they create a positive work environment
- My managers
- I enjoy the flexibility of the scheduling
- I like the flexibility in all aspects
- My supervisors and coworkers are very easy to get along with
- Meeting genuinely nice people who give me a welcoming experience working at the library is one thing I enjoy
- opportunity to do homework on free time
- I enjoy working with the staff the most
- I most enjoy how they schedule me around my class schedule
- That it is not hard labor, and in down time can read
- The ability to work on my own on various projects and being able to work through historical materials
- My favorite thing about working at the library is how friendly my coworkers and supervisors are
- I have never felt left out in the cold by anyone at the library: my coworkers cover my shifts when I need them, my supervisors are extremely helpful and available, feel so comfortable going to Brandyn for help
- I enjoy working with my coworkers and working at the annex
- Annex
- how fun and relaxed the work environment is
- coworkers
- We get to have conversations and listen to music as we work
- Coworkers
- quiet workspace
- I like being able to work independently on my projects. Once I am assigned, I can ask my supervisor any questions, but they trust that I will accomplish it on time and don't feel the need to constantly check in with me
- Allowed to work on homework
- The friendly environment
- choosing my hours
- flexible hours
- special projects
- friendliness of my full-time coworkers
- Flexible work schedule
- I enjoy the people I work with and my supervisor is really understanding and approachable
- I enjoy the Friendliness of my department
- flexibility
- The friendly relationships I've built with my coworkers and supervisors and the quaint vibe our little library possesses
- co workers
- I enjoy the way my bosses treat us as student assistants
- flexibility with hours
- I enjoy giving back to the library as a student assistant because it has provided many resources for me
- work environment
- I enjoy Working with college students the most
- being able to communicate with coworkers easily
- it's relaxing
- I enjoy working in the different departments because I like seeing all the different books

#### Q -14 STUDENT ASSISTANTS ENJOY THE LEAST:

- can be boring work
- Moreover, I do think the work can get a little mundane and repetitive but only sometimes.
- not being able to do homework
- I least enjoy dealing with technical difficulties outside of my job description due to IT and Copy Services being unavailable on weekends
- the pay (it is weird when the boss brags about streamlining and reducing cost of workflow when that only is a possibility by underpaying the student staff who is solely doing the work)"
- not enough hours
- the inflexibility of our schedules
- I least enjoy the lack of efficiency when assigning tasks and duties
- the cold
- monotonous routine
- I spend a lot of my time at the library between working and studying
- It's always cold in the basement area, so it's hard for me to work when I'm sick
- I hate the repetitive work
- That I don't interact all that much. I can go a whole 5 hour shift without interacting with anyone
- there are no windows in the room I work in
- I dislike the amount of dust that is on the shelves
- work hours not offered during weekends
- My job is switching to 24/7 hours
- There isn't something I dislike
- Though sometimes it is a little too quiet
- it's a bit cold in the Special Collections area
- the late night shifts
- I guess my least favorite part is having to enforce policies on students who don't want to listen.
- I don't love how isolated the work feels sometimes
- I dislike working during finals week when the library becomes very busy
- Cleaning Whiteboards
- My least favorite thing about working at the library is that it tends to get monotonous/ boring
- People come to us to clean up their messes
- I enjoy least that we are limited in hours
- Not a huge fan of rude or foolish students
- I do not enjoy doing closing shifts
- I least enjoy having to wait for an elevator during our busiest hours
- it's really big
- I greatly dislike the work culture
- I enjoy least that schedules remain the same all quarter
- That we are open/ fully staffed during times that nobody uses the library
- This is difficult, but I would say working with the databases
- My least favorite thing is that I have to work weekends
- erasing books
- I don't like the dust
- Dust
- my job can get very boring after long periods of time
- moving the books
- I don't enjoy shifting for long periods of time
- the sedentary lifestyle
- I least enjoy the inflexibility of hours. I can only work from 8-5, but that is when a majority of my classes are being held, so it's hard to schedule in work time in between classes
- hard to implement changes to procedure
- wish there was more hours
- work can be monotonous/boring
- cleaning up after patrons who eat dinner at study tables
- working when school gets stressful
- early mornings
- People complain about noise while we're working on quiet floors, even if it's unavoidable
- the pay
- schedule
- The restrictions set on us as we're not in the main library
- rude/ entitled patrons
- find the time I spend working isn't compensated with enough pay
- not working with others
- I very much dislike working with rude community members and disrespectful student patrons
- may not align with my career goals
- I dislike the lack of upwards professional mobility
- some tasks seem to be unnecessary
- sometimes can get repetitive and make the time go slower

Q -15 STUDENT ASSISTANTS WOULD CHANGE:

- increase the pay
- I wish I could work past 5 pm
- Also, more library staff events, we use to have a lot in the past now we don't. "
- Being able to do homework , study area for students on their breaks
- Better inter-department communication
- As expressed elsewhere, increase the pay/feel that my time is valued. Additionally, I have not had a direct boss since December 2017, it would be cool to get one of those again.
- Would like the option to earn more hours
- The pace
- Longer break.
- I wish I got to interact with other departments more!
- I would move the UCen closer so that I could spend more of my break eating a burrito instead of walking to and from wahoo's
- For my department to be open on weekends
- Not have my department switch to 24/7 hours.
- I would only change the policy of shift coverage, and make time-off requests available.
- Earlier closing time
- Maybe a general orientation for new hires?
- I wish there were more opportunities to meet the student workers in other departments because I feel like we often interact but there isn't a chance to meet them in a formal setting.
- I would alternate students' tasks more frequently.
- I would work more hours
- More puzzles
- I would change the pay rate and workload of both student workers and staff.
- My friend works at the Rec Cen and they use an app/website that lets students easily post shifts they need covered. I wish we did that because the email threads get pretty confusing to keep up with!
- More flexibility with schedules, so that they are not the same every week
- One thing I would change about working at the library is not making lead student shifts so inflexible and hard to get covered.
- I would have a sign telling people where to line up at the services desk at busy hours of the day (like 10am — 4pm maybe)
- I would make it less dusty
- My student worker events
- I would change the hours we can work so we could get more hours.
- create more of a fun environment
- I would change how noisy other departments are and how much other departments complain about things that have nothing to do with them. Ex. stacks students breaking on their office table.
- higher pay
- Patrons (mostly undergrad students) largely seem uninformed about the library. It might be helpful to have more library tours throughout the year (not just in September), or have rotating informational posters.
- less computer work
- Make more efficient
- Extend the hours